

Tony Kershaw
Director of Law and Assurance

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19 November 2021

Standards Committee

A meeting of the Committee will be held at **2.15 pm** on **Monday, 29 November 2021** at **County Hall, Chichester, PO19 1RQ**.

Note: In response to the continuing public health measures, there will be limited public access to the meeting. Admission is by ticket only, bookable in advance via: democratic.services@westsussex.gov.uk

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Agenda

1. Declarations of Interest

Members and officers must declare any pecuniary or personal interest in any business on the agenda. They should also make declarations at any stage such as an interest becomes apparent during the meeting. Consideration should be given to leaving the meeting if the nature of the interest warrants it. If in doubt please contact Democratic Services before the meeting.

2. Minutes of the last meeting of the Committee (Pages 3 - 4)

The Committee is asked to agree the minutes of the meeting held on 17 September 2021 (cream paper).

3. Urgent Matters

Items not on the agenda which the Chairman of the meeting is of the opinion should be considered as a matter of urgency by reason of special circumstances.

4. Annual Complaints and Compliments Report 2020 (Pages 5 - 46)

Report by the Executive Director of Place Services and Director of Communities.

The report outlines the number and nature of complaints and compliments received during 2020 and the learning from them. The Committee is invited to comment on the report.

5. **Whistleblowing Policy** (Pages 47 - 50)

Report by the Director of Law and Assurance.

The report provides an update on the Policy. The Committee is invited to note the activity and to consider whether the Policy should be extended to members.

6. **Date of Next Meeting**

The next meeting of the Committee will be held at 2.15 pm on 27 June 2022 at County Hall, Chichester.

To all members of the Standards Committee